



Lead Quality Systems Auditor Course

Quality Management Systems Lead Auditor Course Program

This course provides participants with a practical understanding of the practices required to plan, organise, conduct and follow-up an effective Quality Management Systems audit accordance with the requirements of ISO 19011:2002 and ISO 9001:2000.

Who should attend

This intensive five day training course is designed for:

- + auditors and lead auditors who are required to conduct assessments and audits of quality systems based on ISO 9001:2000
- + people responsible for planning and implementing quality audit programs covering internal audits of complex organisations, supplier audits, regulatory audits or independent third party audits

Course Objectives

After successful completion of this course participants will be able to:

- + Identify the quality management system requirements and principles and apply these requirements to an organisation.
- + Undertake performance improvement of the quality system.
- + Understand how a quality audit is planned, organised, conducted and followed-up in accordance with the guidelines of ISO 19011.
- + Apply the audit principles, activities and procedure to the management system of an organisation
- + Understand the various audit activities and apply the techniques of auditing.
- + Understand and apply the roles and responsibilities of an auditor and team leader.

Course Contents

This course includes:

- + the requirements of ISO 9001:2000
- + the process and systems approach
- + the 8 principles of management systems
- + process mapping
- + planning and implementing audit programs
- + planning, organising and conducting assessments and audits, including preparation of checklists, designing audit plans and writing effective audit reports
- + human aspects of assessments and audits including effective information gathering techniques
- + qualifications and characteristics of effective auditors
- + The course includes a number of activities that are used to assess the competence of participants against the RABQSA International competency requirements

Course Outcomes

On successful completion of the course participants will be issued with a:

Certificate of Attainment in:

- RABQSA – QM** Quality Management Systems
- RABQSA – AU** Management Systems Auditing
- RABQSA – TL** Managing Audit Teams

This enables participants to apply to RABQSA International as provisional auditor

Duration

5 enjoyable days

Enquire today. Contact our team on 08 9367 8838 or enquiries@foodsafetyplus.com.au